

RESOLUTION RE: AUTHORIZING AN AGREEMENT WITH MONMOUTH TELECOM FOR VARIOUS TELEPHONE AND INTERNET SERVICES FOR A PERIOD OF THREE YEARS

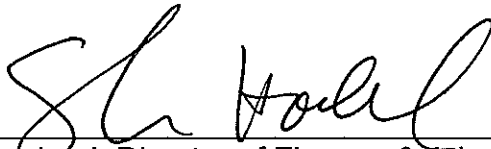
WHEREAS, the Wanaque Valley Regional Sewerage Authority (WVWSA) is in need of various telephone and internet services in support of the daily operations of the Authority.

WHEREAS, Monmouth Telecom is a provider of said telephone and internet services; and

WHEREAS, WVWSA Board of Commissioners determines it to be in the best interest of the WVWSA to enter into a three (3) year agreement with Monmouth Telecom for various telephone and internet services.

NOW, THEREFORE, BE IT RESOLVED that the WVWSA Board of Commissioners does hereby authorize an agreement with Monmouth Telecom, attached to and made part of this Resolution, for various telephone and internet services for the three (3) year period January 1, 2026 through December 31, 2028.

Adopted this 28 day of January 2026
and certified to be a true copy of the original



Sharon Hoeland, Director of Finance & Admin./Recording Secretary

Commissioner	Motion	Second	Ayes	Nays	Abstain	Absent
Allen		X	X			
Conlon	X		X			
Farinella			X			
Gerst			X			
Taukus			X			
Covelli			X			



Service Proposal Quote Quote Valid for (30) Days

Monmouth Telecom
 "New Jersey's Communications Provider"
 1 Industrial Way West Building D, Suite A
 Eatontown, NJ 07724



Date:
12/11/2025

Wanaque Valley Regional Sewer Authority
 401 WARREN HAGSTROM BLVD WANAQUE, NJ 07465

3 Year Term

Monthly Recurring Charges			
QUANTITY	Service	Per Unit	SubTotal
	Customer to use third party internet		
	HPBX Service		
7	Phone Extensions	\$ 15.00	\$ 105.00
7	Mobile App Add On	\$ 2.00	\$ 14.00
	Optional Services		
	Internet Fax	\$ 6.00	
	Emergency Alerter	\$ 35.00	
Fixed Monthly Recurring Charges (Excluding Usage, Taxes, Fees, & Surcharges)			119.00
Includes local & domestic long distance minutes		Toll Free Rate \$0.027	
Non Recurring Charges			
Quantity	Description	Per Unit	Subtotal
1	One Time Setup Fee	\$ 300.00	\$ 300.00
7	Fanvil V61G 4 Line Phone	\$ 105.00	\$ 735.00
7	Fanvil Power Supply	\$ 14.46	\$ 101.25
7	Zeroboot 15 foot Cable MONO 13140	\$ 5.84	\$ 40.86
Setup includes porting of all phone numbers, building phone system, and dispatch to plug in phones. Does not include any wiring work.			
Total One-Time Charges (Excluding NJ Sales Tax)			\$ 1,177.11



Full Service
Telephony & Internet

Monmouth Telecom Hosted VOIP PBX Service Package Agreement

Customer Name: Wanaque Valley Regional Sewer Authority
Install Address: 101 WARREN HAGSTROM BLVD WANAQUE, NJ 07465

Equipment Required:

One-Time Charges

IP Phone Model: Fanvil V61G 4 Line Phone w/ Power Supply	Quantity: 7
Additional: Zeroboot 15 foot Patch Cable	Quantity: 7
Additional:	Quantity:
Additional:	Quantity:
Additional:	Quantity:
Additional:	Quantity:
Total Equipment Charge(s):	\$ 877.11
One-Time Configuration Charge:	\$ 300.00
100% Deposit Required before ordering any equipment. Any equipment that is not approved by Monmouth Telecom will incur additional charges for implementation.	Total One-Time Charges: \$1,177.11

Hosted VOIP Services:

<input type="checkbox"/> On Net	# of Extensions:	Rate Per Extension: \$	NOTES: Setup includes porting of all phone numbers, building phone system, and dispatch to plug in phones. Does not include any wiring work.
<input checked="" type="checkbox"/> Off-Net*	# of Extensions: 7	Rate per Extension: \$15.00	
<input checked="" type="checkbox"/> Mobile Application	# of Extensions: 7	Rate per Extension: \$2.00	
* Physical Location Address for E911 Form is required to be completed.			
Local & Domestic Long Distance Minutes Included			
Domestic Inbound 800 Rate	\$0.027	Per Minute	
Length of Contract: 3 Years	Total Monthly Charges \$119.00		

(Excluding minutes, taxes, surcharges, access or local loop charges, inbound 800, international long distance minutes or directory assistance)

- Voice quality and Packet delivery are not consistently assured over a 3rd party internet connection.
- Customer is obligated to select the number and model of all equipment that is ordered. Once ordered equipment is delivered and installed, it cannot be returned for a credit.
- Customer must provide installation areas for equipment that does not exceed 85F temperature.
- If the customer has opted to install and/or configure their own equipment and requires the assistance of Monmouth Telecom to help with the installation install / configuration; then the customer agrees to pay the prevailing hourly/dispatch rate for such help.
- Customer authorizes Monmouth Telecom to add any additional extensions or equipment that the customer agrees are necessary during the initial setup of the service and is responsible for any associated charges.
- In the event customer is not ready for installation of any equipment on the designated installation date, extra dispatch and labor charges will apply.

OFF-SITE TRAINING BY TELEPHONE IS INCLUDED
DO YOU NEED ON-SITE TRAINING? [] YES TWO HOUR ON-SITE TRAINING IS \$300.00

Customer must initial one option from each section:

Installation		Customer Acknowledgement: (initial)
Customer self installation of HPBX equipment		
*Monmouth Telecom to install the HPBX equipment	X	<i>Mls</i>
Configuration		Customer Acknowledgement: (initial)
Customer will self configure the HPBX equipment.		
*Monmouth Telecom will configure the HPBX equipment (exclusions in notes box)	X	<i>Mls</i>
Wiring		Customer Acknowledgement: (initial)
Customer handles all wiring for HPBX equipment	X	<i>Mls</i>
*Monmouth Telecom will handle the wiring for the HBPX equipment		

*INCURS ADDITIONAL CHARGES FOR LABOR, DISPATCH, AND MATERIALS. A no charge limited duration site survey will be required prior to work commencement.

Agreed and Accepted:

Michael L. Roeder
Authorized signature

Michael L. Roeder - Interim Executive Director
Print Name & Title

1/7/26
Date

VII Terms and Conditions of Usage:

1. Monmouth Telecom exercises no control whatsoever over the content of any information passing through it.
2. Title and property rights, including all intellectual property rights to services, are and shall remain with Monmouth Telecom whether or not they are embedded in any programming, software and or hardware. The customer recognizes that Monmouth Telecom services and or products, programming and software used hereunder constitute valuable trade secrets of Monmouth Telecom. The customer will use its best efforts to protect and keep confidential any and all programming and software used by it and shall never make any attempts to copy, examine, in any way alter, re-engineer, tamper with, or otherwise misuse such services, programs, hardware etc.
3. All equipment for this service is generally provided by the Customer. However, if Monmouth Telecom does provide any equipment, such equipment shall remain the property of Monmouth Telecom and upon contract maturity or termination must be returned by the Customer to Monmouth Telecom in the same proper working condition that it was received less normal wear and tear. Customer will be responsible for the full retail price on any equipment which is not returned or is returned in a damaged condition.
4. If customer makes any configuration changes that result in Monmouth Telecom needing to either dispatch or provide remote support, customer is responsible for any applicable charges at the standard rates.
5. In the event a substantial amount of HPBX equipment is purposely unplugged, found to be unregistered, and/or customer initiates forwarding of main business phone number, all contract provisions of customer default may be enforced and customer's service is subject to disconnection at any time.

VIII Payments, Contract Renewal and Termination:

1. Notwithstanding any partial payment by the customer, title to goods shipped shall remain with Monmouth Telecom until the entire price has been paid; and if the customer defaults in the payment of any charges when due, Monmouth Telecom may remove and repossess any and all goods delivered, and may terminate access to any remotely hosted service and cause expiration of any software licenses delivered in conjunction with such services and or goods, in addition to any other legal remedies it may have.
2. Customer waives the right to process chargebacks on their credit card for Monmouth Telecom purchases.
3. The term shall be the period of time listed on the Service Agreement. Customer is responsible for the rates listed on the Service Agreement and all applicable local state and federal taxes, charges and assessments and other applicable charges.
4. Payment for services is made on a monthly basis. Payment is due on receipt with Customer's payment to be received by Monmouth Telecom not later than the earlier of the 20th day of the billing month or 15 days from the date of transmission of electronic notification that the invoice is available on Monmouth Telecom's web site. This date shall hereinafter be referred to the "payment due date". If payment is not received by the "payment due date" then interest will be charged at the rate of one and one-half percent (1 1/2%) per month. An act of default accelerates payments to be due at once, and any type of credit is no longer extended. If service is subject to interruption, the balance of customer's account will accrue interest at a rate of one and one-half percent (1 1/2%) per month. In the event that Monmouth Telecom finds it necessary to send an account to an outside agency or to an attorney's office due to the delinquent status of the account, a fee of Thirty Percent (30%) will be added to the balance due. If Monmouth Telecom has to institute suit in a court of law to recover any monies due under this contract, the customer shall pay all fees and court costs in addition to the attorney's fee mentioned above. If the Customer raises any counterclaims to the collection action or files any separate actions or appeals that are later dismissed by the court, Customer shall pay in addition all legal fees incurred by Monmouth Telecom in defending the counterclaim, lawsuit, or appeal. Late payments will still accrue interest at one and one-half percent (1 1/2%) per month of the unpaid balance until the account is paid in full. This policy will be strictly enforced.
5. In the event the Customer fails to pay its bill by the "payment due date", Monmouth Telecom may send the Customer an Interruption of Service Notice. If Customer still fails to pay its bill by the date specified in the Notice (normally 24 to 48 hours) Monmouth Telecom may interrupt service. If the Customer requests to be reactivated within 5 days after deactivation, all outstanding charges including a restoration fee of \$200.00 will be due in advance. Customers will pay all sales and use taxes, as well as all duties or levies on products and services.
6. All bills are presumed accurate and shall be binding on the customer unless written notice of the disputed charge(s) is received in writing 30 days (commencing 5 days after such bills have been mailed or otherwise rendered per the Company's normal course of business). Written Notification can be sent via email to accounting@monmouth.com or faxed to 732-704-1180. The undisputed portions of the bill must be paid by the "payment due date" and a copy of the written dispute notification must accompany payment.
7. All Regulatory Fees that are charged on the monthly invoices represent a good faith estimate of what Monmouth Telecom believes must be forwarded to the respective government agencies in the future. All regulatory fees are presumed accurate and shall be binding on the customer unless written notice of the disputed fee(s) is received in writing 90 days (commencing 5 days after such bills have been mailed or otherwise rendered per the Company's normal course of business). Written Notification can be sent via email to accounting@monmouth.com or faxed to 732-704-1180.
8. Monmouth Telecom will make a good faith effort to respond to all billing disputed within (30) days of receipt. Should Monmouth Telecom deny a dispute filed by the customer, the customer shall have ten (10) business days by which to pay the disputed amount(s). Should the disputed amounts in any two (2) consecutive months exceed twenty-five percent (25%) of invoiced charges, the customer shall be required in each succeeding month to pay by the "payment due date" the greater of all undisputed charges or seventy-five percent (75%) of the total charges invoiced in that month, pending the final resolution of the disputed amounts by Monmouth Telecom as set forth above.
9. For any instance in which a customer requires out of state (New Jersey) Direct Inward Dial Numbers (DIDs) the customer will be billed the current rate for each number. There is also a one-time activation charge of \$10.00 per number.
10. The customer is liable for all outbound calls made on its telephone system whether authorized, unauthorized, or fraudulent. It is the customer's responsibility to protect its telephone system from security violations and unauthorized use and the customer must pay for all calls made through its telephone system. The customer is encouraged to protect itself from potential abuses by utilizing Monmouth Telecom's available features of international call blocking and account codes, however, these services are offered by way of assistance only, and cannot provide 100% protection against fraud and security penetrations for which customer does remain responsible.
11. Upon default by the customer, Monmouth Telecom will reclaim hardware and or software it owns. In this case the customer will provide full and free access to the hardware and or software. Monmouth Telecom will retain all payments made hereunder, and recover charges and costs owed by the Monmouth Telecom customer.
12. During the contractual period, the number of lines cannot be decreased. There is no termination charge when a customer upgrades to a higher level of service.
13. While it is Monmouth Telecom's intention not to raise rates during the course of this contract, Monmouth Telecom does reserve the right to raise rates in the event of a material increase in its costs of providing service due to government regulation, regulatory fees, or increases from underlying carriers or software and hardware providers. In the event of such increase, Customer may cancel this contract without termination fees by giving Monmouth Telecom written notice within 30 days of receiving notice of the rate increase. In the event of such cancellation, if Customer fails to port all of its lines within 30 days of receipt of notice of rate increase then it must pay the increased rates on all lines and services until its port date and all services shall be permanently terminated 90 days from the date of receipt of the notice of rate increase regardless of whether customer has ported its numbers.
14. All contracts are non-cancelable until they reach maturity. The contract when it reaches maturity shall automatically renew for a period equal to the initial contract term and shall continue to renew automatically under the terms and conditions specified in this Contract. Upon renewal the Customer shall be liable for damages for default or early cancellation of the contract for the full length of the renewal term as set forth in Section VIII Paragraph 15 with the first year of the renewal contract being considered the first year of the contract term.
15. This contract may only be cancelled by the Customer giving a written cancellation notice at least 60 days before the contract maturity date. The only form of written cancellation notice that shall be effective is written notice on company letterhead, signed by an officer or principal of the company, and sent via certified mail, return receipt requested to Monmouth Telecom, 1 Industrial Way West Building D, Suite A Eatontown, NJ 07724 Attention: Accounting. Customer shall be liable for all charges during the 60 day period. Billing will cease on the last day of that corresponding month.
16. The parties agree that damages in the event of Customer default or early cancellation of the contract cannot be readily determined. This is because costs incurred by Monmouth Telecom, initial setup fees paid to others by Monmouth Telecom, and cancellation charges from Verizon and other service providers cannot be easily separated out and assigned to individual customer accounts. The parties therefore agree that the following liquidated damages are fair and reasonable under these circumstances:
 - A. In the event customer cancels or defaults upon a one-year contract then customer shall pay 100% of the fixed monthly charges (all charges excluding charges for minutes) for all months remaining on the contract.

- included in these terms and conditions, the Monmouth Telecom order form, or a written amendment thereto. All notices to parties of disputes arising under this Agreement shall be sent by certified mail to the parties addressed as shown on their most recent service order.
2. When you as a company and or individual sign a Monmouth Telecom contract, this constitutes acceptance of these Terms and Conditions. The parties hereto agree that this agreement constitutes and expresses the whole agreement of the parties. No alterations or variations of this agreement shall be valid unless made in writing, dated, and signed by both parties. The parties agree that this is the entire agreement and that it supersedes any and all verbal or written agreements that have been made previously.
 3. Customer hereby authorizes Monmouth Telecom to contact its pre-existing carrier(s) and inquire about information regarding the Customer Company named below.
 4. Customer understands it is responsible for any and all calls made through this service.
 5. Voice Service is provided through Monmouth Telephone & Telegraph Inc., a subsidiary of Monmouth Telecom, and is provided in accordance with the provisions of Monmouth Telephone & Telegraph's tariff filed with the New Jersey Board of Public Utilities.
 6. The Customer has read and understands the Terms and Conditions of this Agreement.
 7. If customer needs to relocate (move) service(s) to another location, installation fees will be determined on an individual case basis (ICB).
 8. Section Titles herein are for reference only and have no legal significance.
 9. The Customer acknowledges that Monmouth Telecom complies with applicable customer privacy requirements, including federal and state laws concerning the protection, use, and disclosure of customer proprietary network information ("CPNI").
 10. These Terms and Conditions hereby supersede all previous representations, understandings, or agreements and shall prevail not withstanding any variance with terms and conditions of ANY prior Hosted VoIP PBX Service agreements.
 11. These terms and conditions shall apply not only to this Agreement, but, to all prior and subsequent agreements entered into by the parties or by any successors, assigns, or related entities.
 12. Customer must sign "Notification of Complete Agreement" page in order for contract to be deemed valid.

The Customer has read and understands the Terms and Conditions of this Agreement.

These Terms and Conditions hereby supersede all previous representations, understandings, or agreements and shall prevail not withstanding any variance with terms and conditions of ANY prior Hosted VoIP PBX Service agreements. I certify that my salesperson has not made any additional requirements of Monmouth Telecom that are not explicitly written on this contract. I understand that I am responsible for monthly charges on my transport service as soon as it is installed regardless of whether other services (et. HPBX) are also installed yet at that time.

Accepted By: Michael LeRocder Interim Executive Director Michael Reiter 1/2/24
 Print name & Title Signature Date

CUSTOMER: Wanaque Valley Regional Sewerage Authority
 Print Company Name

Authorized Representative
 Of Monmouth Telecom: _____
 Print name & Title Signature Date



Hosted VOIP HOSTED PBX E911 Service 911 Dialing DISCLOSURE

Monmouth Telecom Hosted PBX 911 service is different from traditional wire line 911. Please read this disclosure in its entirety to understand your responsibilities pertaining to Hosted PBX 911 service as well as the limitations of Hosted PBX 911 service. This disclosure and process has been designed to conform with Federal Regulation.

Prior to the initial setup of your telephone service you must provide the physical location (address) from which the service will be used. It can take several hours to verify your address and activate 911 services at this address. IF YOU MOVE A TELEPHONE or SOFT PHONE TO ANOTHER LOCATION, YOUR AUTHORIZED ADMINISTRATIVE CONTACT MUST CALL MONMOUTH TELECOM at 732-704-1000, Option 1, Monday through Friday 8:00a.m. to 5:30p.m., all other hours call our Network Operations at 732-704-1400 AND NOTIFY MONMOUTH TELECOM OF THE UPDATED PHYSICAL LOCATION (address). IF YOUR AUTHORIZED ADMINISTRATIVE CONTACT DOES NOT UPDATE THE NEW LOCATION, YOUR 911 CALLS MAY BE SENT TO AN EMERGENCY CENTER NEAR YOUR OLD PHYSICAL LOCATION (address). THIS COULD HAVE THE POTENTIALLY DISASTROUS EFFECT OF DELAYING LIFE SAVING EMERGENCY SERVICES BY UP TO ONE HOUR OR MORE. When you update your physical location (address), it can take several hours to activate 911 services and to take affect at your new physical location (address). You may not register more than one location for the same telephone or soft phone at the same time.

Please note that our E911 service will not function in the event of a broadband, cell service or power outage or if your broadband, cell service, Internet Service Provider (ISP), or Monmouth Telecom service is suspended or terminated. Please be advised that E911 service through Monmouth Telecom will not work outside of the 50 States of the U.S.A .

The documentation that accompanies each Device or Software that you purchase for telephone service should include a sticker concerning the potential non-availability of traditional 911 or E911 Service (the "911 Sticker"). It is your responsibility to place the 911 Sticker on each Device that you use with the Service. If you did not receive a 911 Sticker with your Device or Software, or you require additional 911 Stickers, please contact our customer service department.

You hereby authorize us to disclose your name and address to third-party service providers, including, without limitation, call routers, call centers and public service answering points, for the sole purpose of dispatching emergency services personnel to your registered location.

I acknowledge that I have read and understand this 911 Disclosure.

COMPANY: Wanaque Valley Regional Sewerage Authority
Print Company Name

Accepted by: Michael L. Roder Michael L. Roder 1/7/20
Print name & Title Signature Date
Interim Executive Director



Full Service
Telephony & Internet

Hosted VOIP PBX SERVICE

UPDATE FORM for DIRECTORY and 411 INFORMATION LISTING

Account #: _____ Customer Name: Wanaque Valley Regional Sewerage Authority
 New Listing specified below No Listing required ON Net OFF Net

411 & Directory Listing #1	<input type="checkbox"/> YES <input type="checkbox"/> NO	\$6.30 Each Per Month
Name:	<u>Wanaque Valley Regional Sewerage Authority</u>	
Address:	<u>101 Wanaque Hazeltown Blvd.</u>	
City/State/Zip:	<u>Wanaque, NJ 07465</u>	
Phone Number:	<u>973-831-6658</u>	

Additional 411 & Directory Listing #2		\$6.30 Each Per Month
Name:	_____	
Address:	_____	
City/State/Zip:	_____	
Phone Number:	_____	

Additional 411 & Directory Listing #3		\$6.30 Each Per Month
Name:	_____	
Address:	_____	
City/State/Zip:	_____	
Phone Number:	_____	

Additional 411 & Directory Listing #4		\$6.30 Each Per Month
Name:	_____	
Address:	_____	
City/State/Zip:	_____	
Phone Number:	_____	

Additional 411 & Directory Listing #5		\$6.30 Each Per Month
Name:	_____	
Address:	_____	
City/State/Zip:	_____	
Phone Number:	_____	

Customer Name (Print name & Title): _____

Customer Signature: _____ Date: _____

